

GOVERNMENT OF N.C.T. OF DELHI
OFFICE OF THE DIRECTOR GENERAL OF PRISONS
ESTABLISHMENT BRANCH-I, PRISONS HEADQUARTER,
JANAK PURI: NEW DELHI-110064

F.18(21)/Estt/CJ/PHQ/2022/CD-3691255(Vol-II)/7781-88

Dated: 21-04-2026

ORDER

In partial modification to the Sl. No. 10 mentioned in order dated 20.08.2025, following is ordered with immediate effect:-

- 1) The Petition Branch, PHQ shall be the nodal branch for all the Grievances received in the Delhi Prison Department, GNCTD vide various modes and platforms (PGMS, CPGRAM, LG Listening Post, CM Jan Sunwai Portal and other grievances portal). Further, Nodal officer shall ensure the quality disposal of the grievances in a timely manner.
- 2) The Branch In-Charge (Petition Branch, PHQ) will be the Nodal Officer and will manage the platforms with technical support from IT Branch, PHQ.
- 3) All pending complaints to be monitored & got disposed off from PHQ by Petition Branch & petitions related to jails by concerned Superintendent (Prisons) and submit weekly pendency report.

This issues with the approval of D.G. (Prisons).

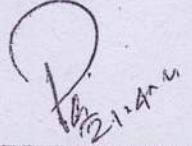

SUPERINTENDENT-I
(PRISON HEADQUARTER)

F.18(21)/Estt/CJ/PHQ/2022/CD-3691255(Vol-II)/7781-88

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Copy forwarded for information & necessary action:-

- 1) Superintendent(PHQ)- I, II & III and Superintendent (MPHQ)
- 2) All Superintendents (Tihar/Rohini/ Mandoli)
- 3) RMO (Tihar/Rohini), Central Jail
- 4) All Branch In-charges, PHQ/MPHQ
- 5) PS to D.G.(P)/S.O. to DG(P)/PA to Addl. I.G./PA to DIG(P)/PA to DIG(M).
- 6) Assistant Director (IT), PHQ with the request to upload the order on the Department website.
- 7) Guard File.


SUPERINTENDENT-I
(PRISON HEADQUARTER)

Madhu
23.02.26

H W (HR)

IT BR PHQ
Diary No. 9896
Date 22/4/26